



TRANSPARENCY AT EXCELSIOR

Master of Public Administration

Program (Student) Outcomes: What Will I Learn?

1. Integrate fundamentals of leadership and management theory and practice within public administration. (Leadership/management)
2. Interpret and analyze data to formulate and influence decision-making. (Informed decision-making)
3. Evaluate financial data, and budgets to make sound fiscal decisions for the public sector.
4. Assess the use of technology to assist in solving complex problems and optimizing resources (Technology)
5. Apply ethical standards to the practice of public administration. (Ethics)
6. Apply effective communication techniques to address issues and multiple paths for solutions.

Assessment Methodology

Metrics, Assessments, and Levels of Achievement

The table below provides a brief overview of the measures selected to assess program outcomes for the degree program. Assessment of program outcomes includes both direct and indirect measures. Benchmarks have been established to differentiate between three levels of program outcome achievement (highly achieved, meets standard, and needs improvement). These three levels of achievement are color coded and used in the section below to indicate the level of achievement for each measure, for each learning outcome.

Metric Type	Direct Measures		Indirect Measures	
Assessments	Capstone Course	Course-Embedded	Exit Alumni Survey	One-Year Post-graduation Alumni Survey*
Metrics	The percentage of students who receive a grade of B or better on the Capstone Rubric for its designated program outcome.	The percentage of the students who receive a grade of B or better on selected course embedded assessments.	The mean of the graduates' perceptions of their achievement of the related program outcomes (on a 6-pt Likert-type scale).	The mean of the graduates' perceptions of their achievement of the related program outcomes (on a 6-pt Likert-type scale).
Highly Achieved	≥ 90%		Mean ≥ 5%	
Meets Standard	80 - 89%		4.0 - 4.99	
Needs Improvement	< 80%		Mean < 4	

Note: The results of the one year post-graduation survey are used as a reference to provide a longitudinal perspective on students' attainment of program (student) outcomes.

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Program Outcome Achievement Results

Summer I (May) 2021 Term to Spring II (March) 2022 Term

Program Outcome		Direct Measure(s)			Indirect Measures	
1	Integrate fundamentals of leadership and management theory and practice within public administration. (Leadership/management)	MPA 698: M3.4 Scenario1 Report	MPA 502 M8A1		Exit Survey	One-Year Survey
		93%	75%		*	*
		n = 14	n = 20			
2	Interpret and analyze data to formulate and influence decision-making. (Informed decision-making)	MPA 698: M3.4 Scenario1 Report	MPA 698: M5.3 Scenario2 Report	IND503 M2.7 Data decision-making article	Exit Survey	One-Year Survey
		93%	86%	83%	*	*
		n = 14	n = 14	n = 24		
3	Evaluate financial data, and budgets to make sound fiscal decisions for the public sector.	MPA 698: M5.3 Scenario2 Report	MPA511 M5.2	MPA511 M7.2	Exit Survey	One-Year Survey
		93%	NA	NA	*	*
		n = 14				
4	Assess the use of technology to assist in solving complex problems and optimizing resources	MPA 698: M7.3 Scenario3 Report	MPA502 M3A1		Exit Survey	One-Year Survey
		86%	95%		*	*
		n = 14	n = 18			
5	Apply ethical standards to the practice of public administration.	MPA 698: M3.4 Scenario1 Report			Exit Survey	One-Year Survey
		93%			*	*
		n = 14				
6	Apply effective communication techniques to address issues and multiple paths for solutions	MPA 698 M8.3 Portfolio	MPA511 M7A1 Budget Proposal	MPA 500 M8A1 Portfolio	Exit Survey	One-Year Survey
		96%	NA	NA	*	*
		n = 14				

*Insufficient n.